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| **Report for:** | Cabinet - 10 November 2026 |
| **Item number:** | 17 |
| **Title:** | Extension of the Marston (Holdings) Limited Nuisance Vehicle Contract |
| **Report authorised by:** | Barry Francis, Corporate Director of Environment & Resident Experience |
| **Lead Officer:** | Abdul Sahed, Head of Parking<br>abdul1.sahed@haringey.gov.uk<br><br>Mustafa Kivanc Karakas, Contracts and Performance Manager<br>mustafa.kivanckarakas@haringey.gov.uk |
| **Ward(s) affected:** | All |
| **Report for Key/ Non-Key Decision:** | Key Decision |

## 1 Describe the issue under consideration

1.1 This report seeks approval to exercise the final contractual extension available under the Council's existing Nuisance Vehicle Removal Contract with Marston (Holdings) Limited for a period of one year from 1 December 2026 to 30 November 2027. Approval is sought in accordance with Contract Standing Order 18.02.2 and Contract Standing Order 2.01(d). The value of the extension is £1,117,720. The proposed extension will ensure continuity of a critical statutory service whilst the Council completes its ongoing strategic review of future service delivery arrangements.

1.2 The contract supports the Council in exercising its statutory duties and powers relating to abandoned vehicles, parking enforcement and traffic management under the Refuse Disposal (Amenity) Act 1978, the Traffic Management Act 2004 and associated legislation. The service provides for the removal, storage and disposal of vehicles where the relevant statutory criteria for action are met.

1.3 The service also supports highway safety, accessibility and traffic management across the borough and plays an important role in supporting major events at Tottenham Hotspur Stadium through the maintenance of emergency access routes and evacuation corridors. The proposed extension will provide sufficient time to complete the Council's strategic review of the service and determine future commissioning and delivery arrangements beyond November 2027.

## 2 Cabinet Member Introduction

2.1 Abandoned, nuisance and dangerously parked vehicles can have a significant impact on people's quality of life. People do not want them on our streets - they attract further anti-social behaviour and can make residents feel less safe in their own neighbourhoods. Prompt removal helps keep streets clean, welcoming and accessible for everyone.

2.2 Removing vehicles that block roads, pavements and access points helps protect emergency access routes and ensures that residents, particularly disabled people, older people and families with children, can move around the borough safely.

2.3 The service also supports the safe management of major events at Tottenham Hotspur Stadium by helping to maintain emergency access and traffic flow.

2.4 The proposed extension will ensure continuity of this important service while the Council completes its review of future delivery arrangements, ensuring that it can continue to respond effectively to anti-social behaviour and keep residents safe.

## 3 Recommendations

That Cabinet:

3.1 Approve the extension of the existing Nuisance Vehicle Removal Contract with Marston (Holdings) Limited, in accordance with Contract Standing Order 18.02.2 and Contract Standing Order 2.01(d), for a period of one year from 1 December 2026 to 30 November 2027. The value of the extension is £1,117,720.

3.2 Note that the extension will maintain existing service arrangements whilst the Council completes its strategic review of future service delivery options.

3.3 Approve the continuation of the strategic review of the Nuisance Vehicle Service, including consideration of alternative delivery models, commissioning arrangements, procurement options and opportunities for service integration, to inform future decisions regarding service provision beyond November 2027.

## 4 Reasons for decision

4.1 The Council is required to maintain arrangements that enable it to exercise its statutory duties and powers relating to abandoned vehicles, parking enforcement and traffic management. The Nuisance Vehicle Removal Contract provides a key mechanism through which these functions are delivered.

4.2 The service also supports the Council's operational responsibilities associated with major events at Tottenham Hotspur Stadium by helping to maintain emergency access routes, evacuation corridors and the safe movement of traffic. An interruption to service provision could adversely affect the Council's ability to fulfil these responsibilities.

4.3 The existing contract expires on 30 November 2026 and the Council's ongoing strategic review of future delivery arrangements has not yet concluded. Extending the contract will maintain critical statutory services whilst also providing sufficient time to complete the review and ensure that future decisions are evidence-based, affordable and aligned with the Council's operational and strategic objectives.

4.4 Overall contract performance has been assessed as satisfactory, with no material performance issues identified that would prevent the proposed extension.

4.5 The proposed extension represents the lowest-risk option available to the Council. It protects continuity of service, avoids the risks associated with a service gap and provides the necessary time to determine the most appropriate long-term operating model for the service.

## 5 Alternative options considered

### 5.1 Do Nothing

5.1.1 Allowing the contract to expire on 30 November 2026 without replacement arrangements would leave the Council without a vehicle removal service.

5.1.2 This would create significant operational, legal and reputational risks and impair the Council’s ability to exercise its statutory duties and powers relating to abandoned vehicles, parking enforcement and traffic management. This option is therefore not considered viable.

### 5.2 Immediate Re-Procurement

5.2.1 The Council could undertake a procurement exercise prior to the expiry of the current contract.

5.2.2 This option is not recommended because the strategic review of the service has not yet concluded and no preferred long-term operating model has been approved. Undertaking a procurement exercise at this stage could result in the Council procuring a service model that does not align with future strategic objectives.

5.2.3 There would also be a material risk of service disruption due to the time required to undertake a procurement exercise and mobilise replacement arrangements before contract expiry.

## 6 Background information

6.1 The Council's Nuisance Vehicle Removal Contract commenced in December 2019 following a compliant procurement exercise and is currently delivered by Marston (Holdings) Limited. The contract has subsequently been extended in accordance with the provisions contained within the original contract and the Council's Contract Standing Orders. The current contract term expires on 30 November 2026.

6.2 The Council has statutory duties and powers under the Refuse Disposal (Amenity) Act 1978, the Traffic Management Act 2004 and associated legislation relating to abandoned vehicles, parking enforcement and traffic management. The Nuisance Vehicle Removal Contract provides a key mechanism through which these functions are delivered.

6.3 The service currently provides:

- Removal of nuisance and obstructively parked vehicles;
- Investigation, management and removal of abandoned vehicles;
- Vehicle storage and pound management services;
- Vehicle recovery and disposal services;
- Support for highway safety and accessibility; and
- Event-day operational support associated with Tottenham Hotspur Stadium.

6.4 The current Nuisance Vehicle Contract was awarded by Cabinet in October 2019 for an initial period of four years commencing on 1 December 2019 and ending on 30 November 2023. The contract was awarded at an annual value of £1,091,390.21 and included provisions allowing the Council to extend the contract for an additional two-year period followed by two further one-year extensions at the Council's discretion.

6.5 In November 2023, Cabinet approved a two-year extension of the contract from 1 December 2023 to 30 November 2025. As part of that approval, Cabinet also agreed variations to the contract and an increase in the annual contract value from £1,091,390.21 to £1,132,199.78, resulting in a total extension value of £2,264,399.56.

6.6 In November 2025, approval was granted for a further one-year extension from 1 December 2025 to 30 November 2026 at an annual contract value of £1,117,720.

6.7 This report seeks approval to exercise the final extension available under the contract for the period 1 December 2026 to 30 November 2027 at the same annual contract value of £1,117,720. Subject to approval, the contract will have provided uninterrupted nuisance vehicle services for a total period of eight years from December 2019 to November 2027, with an aggregate contract value of £8,865,400.40.

6.8 Overall contract performance has been assessed as satisfactory, with no material performance issues identified that would present a barrier to the proposed extension. The contractor maintains the specialist infrastructure, pound facilities, operational processes and expertise required to deliver the service effectively.

6.9 The proposed extension was considered by the Commissioning Board on the 29th of September 2026, which endorsed the recommendation set out in this report.

6.10 The Council is currently undertaking a wider strategic review of the Nuisance Vehicle Service. This work includes consideration of future delivery models, opportunities to increase operational control by in-sourcing, long-term financial implications and options for future commissioning arrangements. No preferred long-term operating model has yet been approved.

6.11 During the extension period, service delivery will continue under existing contractual arrangements. This will ensure continuity of service, operational stability and the continued delivery of statutory functions whilst the Council completes its strategic review of future delivery options.

6.12 As part of the ongoing review, the Council will also consider whether there are opportunities to align future vehicle removal and related operational requirements with those of Waste and Recycling Services. The proposed extension will provide the necessary time to review service requirements, develop future commissioning arrangements and consider opportunities for a more integrated approach to service delivery which may allow the Council to take advantage of economies of scale and achieve higher value for money.

6.13 The proposed extension will provide the necessary time to conclude the strategic review, assess future delivery options and determine the long-term direction of the service whilst ensuring continuity of statutory service provision.

**6.14 Financial Implications**

6.14.1 This contract is broadly cost-neutral, with income generated through vehicle removals, storage charges, vehicle disposals and event-related activity substantially offsetting contract expenditure. Historical performance demonstrates a minimal net impact on the Parking Services account.

| Year | Nuisance Vehicle Contract Charges | Nuisance Vehicle Income Receipts | Event Day Receipts | Net Balance | Surplus/ Deficit |
|---|---|---|---|---|---|
| 2025/2026 | £1,192,423.00 | -£1,118,233.00 | -£93,299.00 | -£19,109.00 | Surplus Balance |
| 2024/2025 | £1,171,999.70 | -£947,348.00 | -£67,632.00 | £157,019.70 | Deficit Balance |
| 2023/2024 | £1,125,831.00 | -£1,174,107.50 | -£59,767.00 | -£108,043.50 | Surplus Balance |
| 2022/2023 | £1,028,033.00 | -£1,069,880.46 | -£55,334.00 | -£97,181.46 | Surplus Balance |
| **Total** | **£4,518,286.70** | **-£4,309,568.96** | **-£276,032.00** | **-£67,314.26** | **Surplus Balance** |

6.14.2 The proposed extension will retain the annual fixed contract value of £1,117,720, consistent with the value approved for the 2025 extension. During negotiations, the contractor identified increased operating costs arising from wider labour and inflationary pressures. The Council recognises the legitimate contractual pressures this can create for service providers. These pressures have therefore been considered alongside the need to maintain service continuity, financial sustainability and value for money.

6.14.3 It is proposed that the fixed contract payment remains unchanged. Instead, the contractor will retain the first £44,341.81 of vehicle disposal income generated during the extension period. Once this threshold has been reached, vehicle disposal income will revert to the Council under the existing contractual arrangements. This provides a proportionate and capped response to the contractor's evidenced cost pressures without increasing the direct annual contract payment. The Council's maximum financial exposure is limited to £44,341.81 and remains contained within a service model that has achieved full cost recovery over the previous four years.

6.14.4 The financial risk is further mitigated by the potential to improve operational performance. Current data indicates that the number of vehicles meeting the statutory and operational criteria for removal exceeds the number presently converted into completed removals. The Council will continue working with the contractor to improve performance, supported by closer monitoring of eligible vehicles, completed removals, income recovery and wider service outcomes. Any sustainable increase in completed removals would generate additional removal, storage and disposal income, helping to offset the capped concession and maintain the service's overall financial sustainability. Any increase in activity will remain subject to statutory requirements, operational capacity and the individual circumstances of each case.

## 7 Contribution to the Corporate Delivery Plan 2024-2026 High level Strategic outcomes.

7.1 The proposed extension supports the outcome of "Safer Haringey" by ensuring the continued removal of abandoned, nuisance and obstructively parked vehicles, helping to maintain safe and accessible streets, support public safety and contribute to secure and supported communities across the borough. It also supports the Council's ability to maintain emergency access routes and safely manage major events at Tottenham Hotspur Stadium.

7.2 The proposal supports the outcome of "Responding to the Climate Emergency" through the continued removal and lawful disposal of abandoned vehicles which can create environmental hazards, helping to reduce environmental nuisance, improve the efficient operation of the highway network and support cleaner, greener and safer neighbourhoods.

7.3 The proposal also supports the outcome of "Resident Experience and Enabling Success" by ensuring the continued delivery of a frontline service relied upon by residents, businesses and local communities. The extension will provide the necessary time to complete the Council's strategic review of future service delivery arrangements in line with the Haringey Deal principle of knowing our communities and ensuring future decisions are informed by evidence, stakeholder engagement and service need.

## 8 Carbon and Climate Change

8.1 Abandoned and nuisance vehicles can create environmental hazards, restrict access and contribute to congestion and vehicle idling. Their prompt removal supports the efficient operation of the highway network and helps reduce unnecessary vehicle emissions.

8.2 The service contributes to a cleaner local environment by facilitating the removal and lawful disposal of abandoned vehicles and reducing the risk of pollution arising from leaking fuels, oils and other hazardous substances.

8.3 Continued provision of the service therefore supports the Council's wider environmental and climate change objectives through improved network efficiency and environmental management.

## 9 Statutory Officers comments (Director of Finance (procurement), Head of Legal and Governance, Equalities)

9.1 Finance

9.1.1 This report seeks Cabinet approval to extend the Marston (Holdings) Limited Nuisance Vehicle Contract for a contract value of £1,117,720 for the period 1 December 2026 to 30 November 2027. The contract provides nuisance, abandoned and obstructive vehicle removal, storage and disposal services, supporting the Council's statutory responsibilities under the Refuse Disposal (Amenity) Act 1978 and the Traffic Management Act 2004.

9.1.2 In December 2019, Cabinet awarded the initial Nuisance Vehicle Contract to Marston (Holdings) Limited for a four-year period ending on 30 November 2023, with an annual contract value of £1,091,390.21. In November 2023, Cabinet approved a two-year extension from 1 December 2023 to 30 November 2025 at an annual contract value of £1,132,199.78, giving a total extension value of £2,264,399.56. In November 2025, approval was granted for a further one-year extension from 1 December 2025 to 30 November 2026 at an annual contract value of £1,117,720.

9.1.3 Subject to approval, the contract will have provided uninterrupted nuisance vehicle services for a total period of eight years, from December 2019 to November 2027, with an aggregate contract value of £8,865,400.40.

9.1.4 As set out in paragraph 6.14.1, the contract generated average annual income of £16,829 for the Council over the four-year period from 2022/23 to 2025/26.

9.1.5 During negotiations for the proposed extension to 30 November 2027 the contractor highlighted increased operating costs arising from wider labour and inflationary pressures. This was recognised by the council and, whilst the fixed contract payment remains unchanged, the contractor will retain the first £44,341.81 of vehicle disposal income generated during the extension period. Once this threshold has been reached, vehicle disposal income will revert to the Council under the existing contractual arrangements. The Council's maximum financial exposure is expected to be limited to £44,341.81 and remains within a service model that has achieved full cost recovery over the previous four years. Additionally, as set out in 6.14.4, there are potential opportunities to improve operational performance which would impact on receipts.

9.1.6 The proposed extension will maintain existing service provision while the Council completes its strategic review of future service delivery options, including alternative delivery models, commissioning arrangements, procurement options and opportunities for service integration.

**9.2 Strategic Procurement**

Strategic Procurement led the process. The decision to extend the Nuisance Vehicle Removal Contract with Marston (Holdings) Limited (NSL) for a period of one year is compliantly let by Regulation 72 (1) (a) of PCR 2015. This is also

supported with the CSO 18.02.2 and 2.01(d), it is recommended that cabinet approve this extension.

### 9.3 Legal

9.3.1 The Director of Legal and Governance (Monitoring Officer) was consulted in the preparation of the report.

9.3.2 Pursuant to the provisions of the Council's Contract Standing Order (CSO) 18.02.2 and CSO 2.01(d), Cabinet has power to approve the extension of a contract where the value of the extension is £500,000 or more and as such the recommendation in paragraph 3.1 of the report is in line with the Council's CSO.

9.3.3 The extension is permitted under Regulation 72(1)(a) of the Public Contracts Regulations 2015 as the extension was provided for in the contract to be extended.

9.3.4 The Director of Legal and Governance (Monitoring Officer) see no legal reasons preventing the approval of the recommendations in the report.

### 9.4 Equality

9.4.1 The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act.
- Advance equality of opportunity between people who share those protected characteristics and people who do not.
- Foster good relations between people who share those characteristics and people who do not.

9.4.2 The three parts of the duty apply to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/faith, sex and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.

9.4.3 While the extension of this contract has no direct equality implications, it is notable that in the operation of this service, the supplier will be required to have due regard to the need to achieve the three aims of the Public Sector Equality Duty, noted above. Haringey Council will monitor this service for any disproportionate impact on any individuals or groups with protected characteristics and take appropriate mitigating measures if undue negative impact is identified.

## 10 Use of Appendices

None

## 11 Background papers

Corporate Delivery Plan 2024-2026
The Corporate Delivery Plan | Haringey https://haringey.gov.uk/council-elections/council-policies-plans/corporate-delivery-planey Council